

SHAFEER VADAKATHIL

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PROFESSIONAL SUMMARY

B.E Computer Science Graduate with experience in IT Support and ELV Marketing.

PROFESSIONAL HIGHLIGHTS

1. Sales Engineer, Oryx Security Systems,

Doha, Qatar.

OCT '16 - till date.

Roles & Responsibilities:

- Prepare technical presentations and provide technical solutions to clients and conduct site surveys, gather requirements for estimation of ELV projects during sales.
- Working closely with Pre-Sales engineers to close a deal and making sure that all technical requirements of a customer are met.
- After sales follow up until execution of payment.
- Responsible for technical training of clients.
- Understand, interpret, and analyze Auto-CAD drawings, specifications and site requirements and generate BOQ of CCTV system for MOI projects
- Manage project documentation using MS Office Tools during sales and post-sales (drawings, datasheets, certificates, Quotations, proposal, receipts, invoices.)
- Manage the proposal and execution of annual maintenance contracts AMCs
- Ensure continuous self-education and updates on all relevant technological advances related to ELV through reading, self-study, attending exhibitions and conferences

2. Customer Support Engineer, Information Technology Co-operative Society Ltd,

Malappuram, Kerala, India

Sep '13 - Jan '15

Roles & Responsibilities:

- Implementation and Maintenance Banking Automation software.
- Installing and configuring Oracle database 8i, 9i, 10g, 11g on windows
- Alter the databases by SQL using PowerBuilder.
- Maintain Server - client Network to access data from database servers.
- Monitoring and Troubleshooting Servers, Computers & Printers in LAN Network.

Operating Systems: Windows Server2003/2008, Windows xp, vista, 7
RDBMS: Oracle8i, 9i, 10g, 11g, Microsoft Access.

**3. IT Support, Alif FX,
Calicut, Kerala, India**

Oct '11 - Mar '12

Roles & Responsibilities:

- Responsible for monitoring and operating foreign currency trading (Angel Broking) application software services by online through personal computers (PC) that has authorized access to the network.
 - Maintain Computers, Laptops, Printers and Scanners in networks.
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EDUCATIONAL CREDENTIALS

Bachelor of Engineering (Computer Science & Engineering) 2010

Visvesvaraya Technology University, Belgum, Karnataka, India

Oracle 9i D.B.A –Fundamentals-1 completed at Oracle Workspace Development Program.

Project: SALES & INVENTORY MANAGEMENT SYSTEM

This project is aimed at developing a Sales and Inventory Management System (SIMS) for Departmental stores. This system comprises of retail deal members. Retail dealers can have the convenience of placing an order online in a wholesale manner.

- IDE: Microsoft Visual studio 2005.
 - DBMS: Microsoft sql version 2000.
 - Programming language: C#, HTML, CSS.
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PERSONAL DETAILS

Date of Birth: 9th June 1987

Passport: J8240961

Nationality: Indian

Marital Status: Unmarried

Driving Licence: Qatar-Validity 2023

Current Location: Doha, Qatar

References: Available on Request